# Ean Filiaga

# Mechanic 2 NexTier OFS

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# Strengths:

- Proficiency in using hand and power tools.
- Strong understanding of mechanical systems and components.
- Ability to read and interpret technical manuals and drawings.
- Excellent problem-solving and troubleshooting skills.
- Knowledge of safety protocols and practices (JSA/Lockout Tagout).

#### Work Experience:

# Service Writer Stewart & Stevenson (April 2024 - Current)

- Ascertains mechanical problems and services by listening to customer's description of symptoms.
- Prepares 20 Work Orders weekly by validating discrepancies describing symptoms, problems, and causes discovered.
- Use of Oracle systems to look up warranty related information to take care of recalls pertaining to Allison transmissions and Detroit Engines.
- Maintains daily customer rapport by explaining estimates and expected return of equipment to over 40 customers weekly.
- Work as a team to resolve any service issues for customers, co-workers, Detroit Engines and Allison Transmissions.

# Diesel Mechanic 2 NexTier OFS (November 2021 - April 2024)

- Over 3 years' experience in performing routine repairs on frac pumps, blenders and over the highway tractors.
- Complete preventative maintenance measures for greater life expectancy on Frac pumps, blenders, and over the highway tractors.
- Open, complete, and close work orders based on findings with diagnostic tools/software and conversations with field customers.
- Complete and maintain current DOT paperwork of tractor-trailer units through repairing and inspecting brakes, chassis, and electrical deficiencies.

# Concrete Finisher at Moe's Concrete (October 2015 - November 2021)

- Apply and finish textures of concrete surfaces through use of manual and power tools.
- Complete repairs to existing surfaces in restoring structural integrity.
- Deal face to face with customers to ensure timely and satisfactory services.

# Education:

Highland High School (2008-2012) BYU-IDAHO Pathway (2022-2023)